

LaundryConnect™

LAUNDRYCONNECT QUICK FACTS

- Residents can view the listing of machines, their current availability and time remaining
- Opt-in e-mail alerts when their cycle is finished or when machines become available.
- Send a service message or comment directly from the web monitoring page.

THE INTERNET OF THINGS TRANSFORMING LAUNDRY

LaundryConnect™ links the commercial washers and dryers in your community laundry rooms to the internet offering washer and dryer availability to residents while delivering real-time service alerts to us. The networked appliances self-report directly to our service department.

The Resident Experience

Residents will experience the most revolutionary laundry monitoring system available on the market today. They will have access to their property specific web monitoring page which will show availability of the washers and dryers in each laundry room in real time.

The dynamic web site is viewable on any computer, laptop, tablet and smartphone that is connected to the Internet with a browser. Residents can also choose to be e-mailed when a certain number of machines are available, so they can better plan when to do their laundry. No app, special software or Flash needed.

Changing the Service Paradigm

LaundryConnect™ includes our industry leading real-time service reporting system. The networked washers and dryers self-report 45 different service codes directly to our service department allowing us to remotely diagnose machines and preemptively repair equipment (remotely or onsite) before residents or staff become aware of the malfunctioning machine, resulting in faster service response and reduced equipment downtime to ensure your laundry room is operating at peak efficiency.

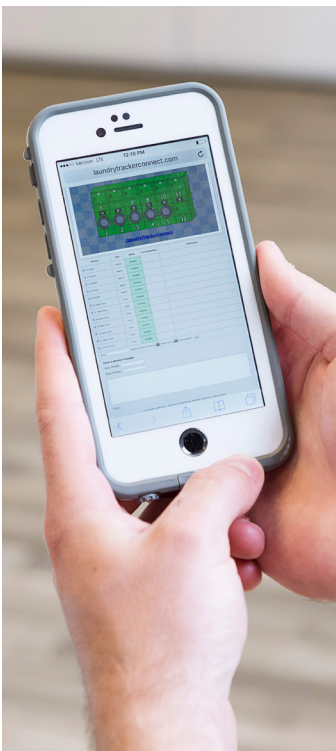
The system constantly monitors each machine to make sure each washer and dryer is operating properly and will automatically alert us when a machine is in need of service.

Remote Restart Capability: LaundryConnect™ gives us the capability to remotely start the cycle right away.

The Technology Difference

LaundryConnect™ uses secure direct communication technology across industrial wireless channels that communicate two-way instead of Wi-Fi and never interfere with the internet source, bandwidth or other wireless devices. Our laundry devices are connected directly to our server and the industrial wireless channels we use to communicate with each washer and dryer are not vulnerable to hackers and cannot be interfered with other devices scanning the networks trying to connect to an internet source.

Other competing services use DNS Lookup technology which are vulnerable to hacking, can slow down networks and interfere with other wireless devices.



LET'S COMPARE FEATURES & BENEFITS

LaundryConnect delivers more for your residents

Service Features	LaundryConnect™	LaundryView ("LV")	Comments
Real-Time Notifications	✓	✗	Residents receive real-time notifications when equipment is available or when laundry cycle is complete.
Real-Time Service Alerts	✓	✗	45 different service codes e-mailed in real-time directly from machines.
Remote Start	✓	✗	Machine can be started remotely for residents.
Web Monitoring Page in Real-Time	✓	✗	Residents can view machines on web enabled device in real-time, not estimated time.
Remote Repair of Machines	✓	✗	Certain service alerts can be quickly repaired remotely.
Remote Programming	✓	✗	Machines can be programmed from our back office.
Remote Auditing of all Machine Activity	✓	Limited	Can fully audit all aspects of revenue and machine cycles in real time.
Instant Refund to Residents	✓	✗	Able to provide immediate refund code.

Additional Features

Visual Layout	Graphical	Graphical	Offers the option of 3D or actual photo renderings. LV needs Flash on device to show 3D (not compatible with IOS).
Online Service Request	✓	✓	Direct simple form on the page for fast service request.
Electronic Messaging	✓	✓	Does not require an e-mail program to be open to send us a message.
Two-Way Industrial Wireless Channels for Communication	✓	✗	Less vulnerable to hackers than competing services.
Personal Data Stored	✗	✗	Does not store any personal data.
Need App or Flash to View in 3D on Device	✗	✓	LaundryConnect™ works on any browser, OS, tablet, PC, phone etc.